

PRIVACY STATEMENT

Introduction

MIOS is committed to protecting your privacy. This statement explains the steps we take to protect personal data collected on our websites. It describes what categories of personal data we collect, the purposes for which we use those data, your choices regarding use of personal data about you, our security measures, and how you can review and correct data about you. By accessing our websites, you consent to the data collection and use practices described in this privacy statement.

Data Collection

Data collected directly from visitors. In most instances, you can visit our websites without providing any personal data. However, on some pages, we may ask you for personal data to provide a service or carry out a transaction you request. The personal data that we collect may include:

- contact details, such as your name, title, company/organization name, email address, telephone numbers, and physical address
- information about your company and job position
- your preferences with respect to email marketing
- financial information, including credit card numbers and bank or customer account information
- your inquiries about and orders for our products and services, as well as information that assists us in identifying the best products and services for you
- feedback from you about our products and services, including our websites

You are not required to provide this information. However, if you choose not to, we may not be able to provide you the requested service or complete your transaction.

Data collected automatically. We collect certain data about all visitors to our websites, including what pages they view, the number of bytes transferred, the links they click, and other actions taken within our websites. We may use this information to improve our security measures. We also collect certain standard information that your browser sends to every website you visit, such as your Internet Protocol (IP) address, your browser type and capabilities and language, your operating system, the date and time you access the site, and the website from which you linked to our site. We do not link these data to your identity.

Our use of personal data

We will use personal data only for the purposes set forth below.

Services and transactions. We use personal data to deliver services or execute transactions you request, such as providing information about MIOS products and services, processing orders, answering customer service requests, facilitating use of our websites, and so forth. In order to offer you a more consistent experience in interacting with MIOS, information collected by our websites may be combined with information we collect by other means.

Website improvement. We may use data about you to improve our websites (including our security measures) and related products or services, or to make our websites easier to use by eliminating the need for you to repeatedly enter the same information, or by customizing our websites to your particular preference or interests.

Employment Applications. In connection with a job application or inquiry, you may provide us with data about yourself, including your educational background, résumé or curriculum vitae, and other information, including your ethnicity where required or

permitted by law. We may use this information for the purpose of employment consideration. We will keep the information for future consideration unless you direct us not to do so.

Legal ground

Personal data are being processed in accordance with article 6.1. (a) (consent) and (f) (necessary for the purposes of the legitimate interests pursued) of the General Data Protection Regulation (EU) 2016/679.

In case personal data are being processed in accordance with article 6.1. (a), you will always have the right to withdraw the given consent.

Use of cookies

Cookies are small files that websites save to your hard disk or to your browser's memory. Our websites may use them to track the number of times you have visited the website, to track the number of visitors to the website, to determine and analyze visitors' use of our websites, to store data that you provide (such as your preferences), and to store technical information related to your interactions with our websites. We may also use session cookies, which are deleted when you close your browser, to store your user ID, to facilitate your movement around our websites (particularly in connection with information searches and order placement) and other information useful in administering the session.

Most Internet browsers automatically accept cookies, but you can usually modify your browser settings to decline cookies or to notify you when a cookie is being placed on your computer. If you choose not to accept cookies, you may not be able to experience all of the features of our websites. Internet browsers also enable you to delete existing cookies, although this means that your existing settings (including stored user IDs and other preferences) will be lost.

Disclosure of personal data

Except as described below, personal data that you provide to MIOS via our websites will not be shared outside of MIOS, its subsidiaries and affiliates without your consent.

Disclosure to service providers. MIOS contracts with other companies to provide services on our behalf, such as hosting websites, sending out information, processing transactions, and analyzing our websites. We provide these companies with only those elements of personal data they need to deliver those services. These companies and their employees are prohibited from using those personal data for any other purposes.

Disclosure in connection with transactions. In connection with certain transactions, we may disclose some or all of the personal data you provide to financial institutions, government entities and shipping companies or postal services involved in fulfilling the transaction.

Disclosures in connection with acquisitions or divestitures. Circumstances may arise where for strategic or other business reasons MIOS decides to sell, buy, merge or otherwise reorganize particular businesses. Such a transaction may involve the disclosure of personal data to prospective or actual purchasers, or receiving it from sellers. Although it is MIOS' practice to seek protection for information in these types of transactions, we cannot guarantee that any entity receiving such data from MIOS in connection with one of these transactions will comply with all of the terms of this privacy statement.

Disclosure for other reasons. We may disclose personal data if required to do so by law or in the good-faith belief that such action is necessary to comply with legal requirements or with legal process served on us, to protect and defend our rights or property, or in urgent circumstances to protect the personal safety of any individual.

Retention period

Personal data shall only be retained for the period that is required to adhere to our legal obligations.

Your rights

Via info@miosantwerp.be you can always make a request to review, correct or delete your personal data.

In the event you do not agree with the way your personal data are being processed you do have the right to appeal to the 'Privacy Commission' in Brussels, Belgium.

Security

MIOS is committed to protecting the security of personal data. While no security measure can guarantee against compromise, we use a variety of security technologies and procedures to help protect data from unauthorized access, use, or disclosure. For example, we store the personal data you provide on computer systems with limited access that are located in facilities to which access is limited.

For sites to which you log in, it is your responsibility to ensure the security of your password and to not reveal this information to others. If you are sharing a computer with anyone, you should always log out before leaving a website so that subsequent users will not be able to access your data.

Reviewing personal data

In some cases, you can review and correct personal data provided through our websites by going to the page on which you provided the data. You can also make a request to review and correct personal data collected via our websites or submit any inquiries or concerns you may have regarding personal data by sending an email. We may take steps to verify your identity before providing you access to personal data. You can help us to keep data about you accurate by notifying us of any change to your mailing address, phone number or email address.

Links to other websites

Our websites may contain links to other websites, including those of other companies, professional and government organizations, and publications. Although we try to link only to websites that share our high standards and respect for privacy, we do not control and are not responsible for the content, security or privacy practices employed by other websites. You should review the privacy statements of those websites to determine how they protect and use personal data.

Children

This site is a general audience site. However, MIOS does not seek through this site to gather personal data from or about persons 16 years or younger.

Questions about our privacy practices

If you have questions regarding this privacy statement or our handling of personal data, please contact us by email.

Contact

Should you have any further queries or remarks with regard to the use of personal data within MIOS please do not hesitate to contact us by e-mail at info@miosantwerp.be.

Changes to this privacy statement

MIOS may occasionally update this privacy statement. You should revisit this page periodically to become aware of the most recent privacy terms; your use of the site after such changes have been posted constitutes your agreement to such changes.